



Supply Chain Management

SEHG-AD-9522 · Business · approx. 11 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Supply Chain Management improves the coordination and relationship between Suppliers, Producers, and Customers. It must be kept at a high level of organization to be successful in today's global economy. Goods and services are now pieced together from all over the world, and this process can be hectic and complicated if not managed correctly. With Supply Chain Management your company and employees will be on target to lower costs, improving efficiency, and increase customer satisfaction. This course will provide your employees with the understanding of how Supply Chain Management can improve and help almost any type of business.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

SKILLS & LEARNING OUTCOMES

Upon completion, the student will be able to:

- Identify how supply chain management relates to customer satisfaction, improving performance, lowering costs, and product development
- Understand the levels of supply chain management and their effects
- Comprehend the flows of supply chain management and data warehouses
- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 11 instructional videos — 11 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — Why Supply Chain Management?**
 - Customer Satisfaction

- Improving Performance
- Lowering Costs
- Product Development
- **Module 3 — Key Terms (I)**
 - Procurement
 - Upstream and Downstream
 - Raw Material
 - Forecasting
 - Carrying Cost
- **Module 4 — Key Terms (II)**
 - Inventory
 - Order Generation
 - Order Taking
 - Order Fulfillment
 - Returns Management
- **Module 5 — Three Levels of Supply Chain Management**
 - Strategic Level
 - Tactical level
 - Operational level
 - Bullwhip Effect
- **Module 6 — Five Stages of Supply Chain Management**
 - Plan
 - Source
 - Make
 - Deliver
 - Return
- **Module 7 — The Flows of Supply Chain Management**
 - The Product Flow
 - The Information Flow
 - The Finances Flow
 - Data Warehouses
- **Module 8 — Inventory Management**
 - Levels of Inventory
 - Just-In-Time Inventory
 - Keeping Accurate Records
 - Inventory Calculator
- **Module 9 — Supply Chain Groups**
 - The Suppliers
 - The Producers
 - The Customers
 - The Customer's Customers
- **Module 10 — Tracking and Monitoring**
 - Dashboard
 - RFID's
 - Alert Generation
 - Stock Keeping Unit (SKU)
- **Module 11 — Supply Chain Event Management**
 - Inventory Alerts
 - Supplier Alerts
 - Bottlenecking
 - Being Proactive
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-AD-9522 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.