



Sensitivity Training

SEHG-HR-3344 · Business · approx. 44 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Human Resources course covering sensitivity training. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 11 instructional videos — 11 minutes of total video runtime
- 33 knowledge-check questions, auto-graded
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — Introduction to Sensitivity Training**
 - Definition
 - History
 - Who Needs it?
 - Goals
 - Knowledge Check
- **Module 3 — Benefits**
 - Raising Awareness
 - Interaction
 - Behavioral Changes
 - Productive Workplace
 - Knowledge Check
- **Module 4 — Stereotypes**
 - Explicit
 - Implicit
 - Purpose
 - Effects

- Knowledge Check
- **Module 5 — Discrimination**
 - Employer Responsibility
 - HR and Best Practices
 - Elephant in the Room
 - Overcoming Stereotypes
 - Knowledge Check
- **Module 6 — Sex and Gender Stereotypes**
 - Employer Responsibility
 - HR and Best Practices
 - Elephant in the Room
 - Overcoming Stereotypes
 - Knowledge Check
- **Module 7 — Age**
 - Employer Responsibility
 - HR and Best Practices
 - Elephant in the Room
 - Overcoming Stereotypes
 - Knowledge Check
- **Module 8 — Disabilities**
 - Employer Responsibilities
 - HR and Best Practices
 - Elephant in the Room
 - Overcoming Stereotypes
 - Knowledge Check
- **Module 9 — Religion**
 - Employer Responsibilities
 - HR and Best Practices
 - Elephant in the Room
 - Overcoming Stereotypes
 - Knowledge Check
- **Module 10 — Handling Complaints (I)**
 - Develop Process
 - Publish Process
 - Train Employees
 - Assess the Effectiveness of the Process
 - Knowledge Check
- **Module 11 — Handling Complaints (II)**
 - Gather Information from the Complainant
 - Evaluate the Credibility of the Complaint
 - Interview Those Involved
 - Take Action Against the Offender
 - Knowledge Check
- **Module 12 — Assessment**
 - Post Test

COMPLETION & CERTIFICATION

Pass/Fail: passing requires a score of 70% or higher on the course knowledge checks.

The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-HR-3344 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.