



Crisis Management

SEHG-HR-4043 · Business · approx. 11 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Human Resources course covering crisis management. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 11 instructional videos — 11 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — Crisis**
 - Internal Risks
 - External Risks
 - Aggression
 - Violence
- **Module 3 — Workplace Violence**
 - Threats
 - Damage
 - Psychological Acts
 - Physical Acts
- **Module 4 — Myths**
 - Violence Just Happens
 - It Is Uncommon
 - Problems Will Solve Themselves
 - It Is Not Possible to Prevent Violence
- **Module 5 — Escalation**
 - Threats
 - Stalking and Bullying

- Injury
- Death
- **Module 6 — Concerning Behaviours**
 - Disruptive
 - Emotional Abuse
 - Causes Anxiety
 - Examples of Behavior
- **Module 7 — Domestic Violence Indicators**
 - Disruptive Calls
 - Poor Concentration
 - Bruising
 - Absences
- **Module 8 — Triggers of Workplace Violence**
 - Reprimands and Terminations
 - Financial Strain
 - Loss of Loved One
 - Perceived Slights
- **Module 9 — Conflict Dangers**
 - Triggers
 - Action Point
 - Flashpoint
 - Identify
- **Module 10 — Response**
 - Note Areas of Concern
 - Discuss It
 - Report It
 - Report Extreme Cases to HR/Tip Line
- **Module 11 — Strategies**
 - Policies
 - Programs
 - Emergency Procedures
 - Train Employees
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-HR-4043 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.