



Generation Gaps

SEHG-HR-4583 · Business · approx. 10 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Human Resources course covering generation gaps. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 10 instructional videos — 10 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — History**
 - What Generations Exist in the Workplace
 - What Defines a Generation
 - What This Means in the Workplace
- **Module 3 — Traditionalist**
 - Their Background
 - Their Character
 - Their Working Style
- **Module 4 — Baby Boomers**
 - Their Background
 - Their Character
 - Their Working Style
- **Module 5 — Generation X**
 - Their Background
 - Their Character
 - Their Working Style
- **Module 6 — Generation Y**
 - Their Background

- Their Character
- Their Working Style
- **Module 7 — Generation Z**
 - Their Background
 - Their Character
 - Their Working Style
- **Module 8 — Differences Between**
 - Background
 - Attitude
 - Working Style
 - Life Experience
- **Module 9 — Finding Common Ground**
 - Adopting a Communication Style
 - Creating an Affinity Group
 - Sharing Knowledge
- **Module 10 — Conflict Management (I)**
 - Younger Bosses Managing Older Workers
 - Avoid Turnovers With a Retention Plan
 - Breaking Down the Stereotypes
- **Module 11 — Conflict Management (II)**
 - Embrace the Hot Zone
 - Treat Each Other as a Peer
 - Create a Succession Plan
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-HR-4583 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.