



Unconscious Bias

SEHG-HR-5321 · Business · approx. 8 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Human Resources course covering unconscious bias. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 8 instructional videos — 8 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — What is Unconscious Bias?**
 - Definition
 - How Does it Work?
 - Triggers
 - Impact
- **Module 3 — Types of Unconscious Bias I**
 - Affinity Bias
 - Halo Effect
 - Attribution Bias
 - Confirmation Bias
- **Module 4 — Types of Unconscious Bias II**
 - Horns Effect
 - Contrast Effect
 - Beauty Bias
 - Height Bias
- **Module 5 — Types of Unconscious Bias III**
 - Conformity Bias
 - Gender Bias

- Name Bias
- Ageism Bias
- **Module 6 — Effects on Company**
 - Recruitment
 - Employee Turnover & Low Morale
 - Decreased Productivity
 - Reputation
- **Module 7 — Mitigating Unconscious Bias**
 - Set Expectations
 - Get Feedback
 - Encourage Participation
 - Train Employees
- **Module 8 — Training**
 - What to Include?
 - Who Should Be Trained?
 - How to Conduct
 - Check For Understanding
- **Module 9 — Promote Inclusion**
 - Educate
 - Celebrate Differences
 - Listen to Employees
 - Fortify Anti-Discrimination Policies
- **Module 10 — Benefits**
 - Workplace Culture
 - Ethical
 - Financial
 - Legal
- **Module 11 — Handling Complaints**
 - Gather Information
 - Evaluate Credibility of Complaint
 - Interview Those Involved
 - Take Action Against Offender
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-HR-5321 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.