



Social Intelligence

SEHG-PD-6555 · Business · approx. 8 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Social intelligence can seem like a complicated term and can make many of us feel nervous. But it is something we deal with every day and it can help us navigate better experiences in our social environment. Whether we're at home or at work, knowing how to be more aware of ourselves and our surroundings can help us make the best out of any social situation!

Personal Development course: Social Intelligence.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

SKILLS & LEARNING OUTCOMES

Upon completion, the student will be able to:

- Be aware of our own behaviors
- Learn to be empathetic
- Learn tools for active listening
- Effectively communicate interpersonally
- Recognize various social cues
- Determine appropriate conversation topics

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 13 course modules
- 8 instructional videos — 8 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — Increase Your Self Awareness**
 - Remove or Limit Self-Deception
 - Ask For Feedback
 - Be Open to Change
 - Reflect On Your Actions

- **Module 3 — The Keys to Empathy**
 - Listening and Paying Attention
 - Don't Judge
 - Shift Your View
 - Don't Show Fake Emotions
- **Module 4 — Active Listening**
 - Attunement
 - Don't Jump to Conclusions
 - Shift Your Focus
 - Don't Discount Feelings
- **Module 5 — Insight on Behavior**
 - Perception
 - Facts vs. Emotions
 - Online Communication
 - Listen and Watch More
- **Module 6 — Communication**
 - Give Respect and Trust
 - Be Consistent
 - Always Keep Your Cool
 - Observing Body Language
- **Module 7 — Social Cues (I)**
 - Recognize Social Situations
 - The Eyes Have It
 - Non-Verbal Cues
 - Verbal Cues
- **Module 8 — Social Cues (II)**
 - Spectrum of Cues
 - Review and Reflect
 - Being Adaptable and Flexible
 - Personal Space
- **Module 9 — Conversation Skills**
 - Current Events
 - Conversation Topics
 - Cues to Watch For
 - Give People Your Attention
- **Module 10 — Body Language**
 - Be Aware of Your Movements
 - It's Not What You Say – It's How You Say It
 - Open vs. Closed Body Language
 - Communicate With Power
- **Module 11 — Building Rapport**
 - Take the High Road
 - Forget About Yourself
 - Remembering People
 - Ask Good Questions
- **Module 12 — Assessment**
- **Module 13 — Wrapping Up**
 - Course Summary

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.

The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-PD-6555 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.