



Servant Leadership

SEHG-SM-3448 · Business · approx. 7 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Sales & Marketing course covering servant leadership. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 7 instructional videos — 7 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — What is Servant Leadership?**
 - A Desire to Serve
 - Share the Power
 - Putting Others First
 - Helping Employees Grow
- **Module 3 — Leadership Practices**
 - Democratic Leadership Style
 - Laissez-Faire Style
 - Leading by Example
 - Path-Goal Theory
- **Module 4 — Share the Power**
 - Being Empathetic
 - Learn to Delegate
 - Their Success is Your Success
 - Know When to Step In
- **Module 5 — Characteristics of a Servant Leader**
 - Listening Skills
 - Persuasive Powers

- Recognizes Opportunities
- Relates to Employees
- **Module 6 — Barriers to Servant Leadership**
 - Excessive Criticism
 - Doing Everything Yourself
 - Sitting on the Sidelines
 - Demanding From Employees
- **Module 7 — Building a Team Community**
 - Identify the Group Needs
 - Complement Member Skills
 - Create Group Goals
 - Encourage Communication
- **Module 8 — Be a Motivator**
 - Make it Challenging
 - Provide Resources
 - Ask for Employee Input
 - Offer Incentives
- **Module 9 — Be a Mentor**
 - Establish Goals
 - Know When to Praise or Criticize
 - Create a Supportive Environment
 - Create an Open-Door Policy
- **Module 10 — Training Future Leaders**
 - Offer Guidance and Advice
 - Identify Their Skill Sets
 - Methods of Feedback
 - Establish Long Term Goals
- **Module 11 — Self-Reflection**
 - Keep a Journal
 - Identify Your Strengths and Weaknesses
 - Identify Your Needs
 - Creating Your Own Goals
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-SM-3448 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.