



Appreciative Inquiry

SEHG-WPE-5266 · Business · approx. 9 min seat time · English · 100% online, self-paced

Accreditation & industry alignments: none verified on record — institutional accreditor mapping pending

COURSE DESCRIPTION

Workplace Essentials course covering appreciative inquiry. Self-paced lessons with applied exercises.

WHO THIS COURSE IS FOR

Working professionals, team leads, and career-changers who want practical, job-ready Business skills — no prior coursework required. Teams and organizations can enroll groups for consistent, measurable upskilling.

WHAT'S INCLUDED

- 1 clock hour(s) of self-paced online learning
- 12 course modules
- 9 instructional videos — 9 minutes of total video runtime
- This syllabus (PDF), downloadable for reference
- Official SEHG Certificate of Completion upon finishing the course
- Language editions: English · Español

Delivered 100% online and self-paced in the SEHG learning platform. This section lists the materials currently delivered for this course.

MODULE MAP

- **Module 1 — Introduction**
 - Course Objectives
- **Module 2 — Introducing Appreciative Inquiry**
 - What is Appreciative Inquiry?
 - Generating a Better Future
 - Engaging People in Positive Thought
 - Change the Person, Change the Organization
- **Module 3 — Changing the Way You Think**
 - Shifting from “What’s Wrong?” to “What’s Right?”
 - It’s Not Eliminating Mistakes-It’s Holding up Successes
 - Positive Language Will Affect People’s Thinking
 - Limit or Remove Negative Phrasing
- **Module 4 — Four D Model**
 - Discovery
 - Dream
 - Design
 - Delivery
- **Module 5 — Four I Model**
 - Initiate
 - Inquire

- Imagine
- Innovate
- **Module 6 — Appreciative Inquiry Interview Style**
 - Framing Positive Questions
 - Solicit Positive Stories
 - Finding What Works
 - Recognize the Reoccurring Themes
- **Module 7 — Anticipatory Reality**
 - Imagining a Successful Future Will Affect the Present
 - Controlling Negative Anticipation
 - Current Decisions Will Be Influenced Positively
 - Base It on Data and Real Examples
- **Module 8 — The Power of Positive Imagery**
 - Shaping Performance with Positive Imagery
 - Being Better Prepared for Adversity
 - People are More Flexible and Creative
 - Think of the Perfect Situation
- **Module 9 — Influencing Change Through Appreciative Inquiry**
 - Using Strengths to Solve Challenges
 - Confidence Will Promote Positive Change
 - Inquiry is a Seed of Change
 - People Will Gravitate Towards What is Expected of Them
- **Module 10 — Coaching and Managing With Appreciative Inquiry**
 - Build Around What Works
 - Focus on Increases
 - Recognize the Best in People
 - Limit or Remove Negative Comments
- **Module 11 — Creating a Positive Core**
 - Strengths
 - Best Practices
 - Peak Experiences
 - Successes
- **Module 12 — Assessment**

COMPLETION & CERTIFICATION

Completion-based: a certificate of completion is issued after all course videos have been viewed.
The certificate of completion is non-credit. This course does not currently carry academic credit or CEUs.

OFFICIAL SEHG CERTIFICATE

Graduates receive the official Synergy University Education Certificate of Completion — issued by the Office of the Registrar with a unique credential ID, shareable to LinkedIn and verifiable online.

Every certificate carries a unique credential ID — verify at:

SynergyEducation.AI/verify

SUPPORT, ACCESS & POLICIES

- Support: CEO@SynergyEducation.AI
- Accessibility: ADA/WCAG 2.1 AA-first delivery; accommodations available on request.
- Academic integrity and refund policies: per SEHG student handbook.

Enroll Today

Tuition per learner (Essentials tier) — enroll online with the course code below.

\$49 · SEHG-WPE-5266 · SynergyEducation.AI

Also available: instructor-led workshop kits for teams — in-person training agendas, playbooks, and facilitator materials built on this course. Contact CEO@SynergyEducation.AI.